



Healthcare Products and Services Industry

Microsoft® Business Solutions-Navision® helped healthcare products and services providers to standardize the business process and adapt to different warehouses and business areas

Situation

Industry description:

Healthcare products manufacturing and healthcare services provider- provide high-quality and innovative healthcare products and services.

Objective:

The main objective was to enhance productivity and customer service with an integrated ERP solution. The secondary objective was to improve customer service and responsiveness, increase visibility of order status and have a better reporting and analysis.

Solution Highlight:

Warehouse receipt and warehouse shipment with put-away and pick function can streamline the logistic process.

Warehouse receipt and shipment in Bin level, easy to locate the product in a location.

Item Tracking is used to keep track all products in / out Lot no. and expiry date and make sure the products quality .

Back-to-Back order mechanism can make the inventory replenishment effectively.

Benefits:

Reduce the time for warehouse process flow

It is easily handled by corresponding staff.

- Inbound process : PO->Receipt->Create Put-away->Register->Receipt in Warehouse
- Outbound process: SO->Create Pick->Register->Ship out from Warehouse

Easy stock management

All products movement according to Lot no. and expiry date, users can trace products easily and control the products' high quality based on the expiry date.

Drop Ship/Special order

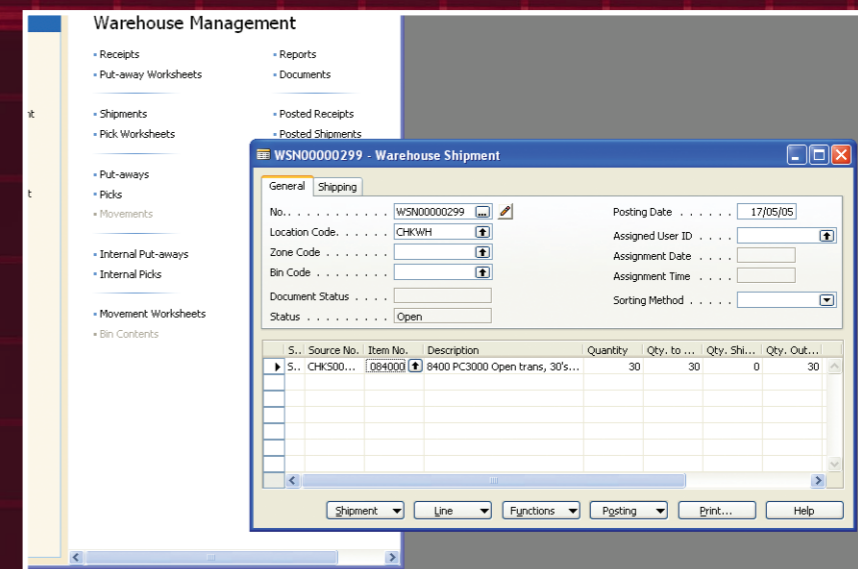
Strongly linkage between PO and SO, only single action can update PO receipt and SO shipment at the same.

Auto-reservation of inventory

It can facilitate a supply-to-order mechanism which smooths the flow of item from inbound logistics to outbound logistics



Warehouse Shipment



Item Tracking

